

Dear customer,

we hope that you are satisfied with your purchase from UniMerch GmbH. Would you still like to return / exchange something, then this is of course possible.

Have you accidentally received a wrong / defective item, please contact our customer service at +49 (0) 8141/369814 or send an email to info@unimerch.de. We will process the complaint as soon as possible.

Return/exchange is possible within **14 days** after receiving the goods.

Please proceed as follows:

1. Enter your name and the order number:

Name:	Order-No.:
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2. Please tick the reason for return:

Article does not like	<input type="checkbox"/>
Article does not fit	<input type="checkbox"/>
Article defective	<input type="checkbox"/>
No data	<input type="checkbox"/>

3. Please return the package well packed so that items can not be damaged. Attach the delivery bill urgently.
4. Stick the section at the bottom of this page on the package.
5. Drop off the package at your post office. You will be responsible for the return shipping costs. Send, depending on the value of the goods, the package possibly insured.

We will try to process your return immediately, but at the latest within 5 working days. If you have paid by PayPal, the amount will be credited to your PayPal account. For all other payment methods, please provide us with your bank details on this form or send them to info@unimerch.de with the order number.

Bank details:

Bank	
IBAN	
BIC	

Your UniMerch Team



UniMerch Merchandising GmbH
 Ringstr. 4-6
 D-82223 Eichenau